

# ***Lucy's Tax Service LLC***

*Ph: 832-215-4140 Fax. 1-866-362-3973*

## **MISSION STATEMENT**

**Lucy's tax service believes in providing excellent fair accurate friendly service to all its Clients.**

**We pride ourselves in our continued pursuit of knowledge and providing value to our firm and our clients alike. We believe that if we succeed our clients succeed and we all become better together as a team and ultimately we become better as individuals, as a family, as a business and as a citizen.**

**Mathew 22:21**

**Jesus said, "give to Caesar what belongs to Caesar, and give to God what belongs to God."**

Thank you for choosing lucys tax service for your tax service needs.

At Lucy's Tax Service, LLC we strive to provide excellent service to all of our clients and we work hard to prevent erros and mistakes as is humanly possible. We encourage our clients to follow us on our social media for updates and also the IRS WEBSITE.

Once you become our client we will ask that you get with us first as soon as you get any correspondence from IRS. We would like to keep informed as to prevent penalties and interest. We will not be responsible for any penalties and interest due to a human error. If the error was made intentionally it will be considered and will try to remedy the situation. Please be aware that you're the one ultimately responsible for your own tax returns and we encourage you to stay organized and put deadlines as alarms on your calendars to prevent any penalties and interest for failure to file timely.

We encourage and value your business and our greatest pleasure is to serve you and in return we greatly appreciate you referring our services to your family, friends, coworkers.

If you have any questions or comments please contact us.

Please be aware that we work in an environment in which we see many clients and we want to discourage any type of prejudice and discrimination based on race, sex or handicap. If you feel like you have been treated unfairly please let us know we will remedy the situation.

Confidentiality is very important therefore we will not be able to discuss anything relating to your tax situation to anyone unless there is a power of attorney or direct authorization signed or issued by client.

We do offer audit protection through a third party and if you are interested in that we can send you additional information.

Sincerely,

Lucy Guzman, Enrolled Agent

Tax Accountant

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